

Departmental Quarterly Performance Report

Department Name: Park and Recreation

Reporting Period: FY 04-05 Third Quarter

I. Performance Initiatives	Page 2
II. Personnel Status	Page 23
III. Financial Performance	Page 24
IV. Department Director Review	Page 25

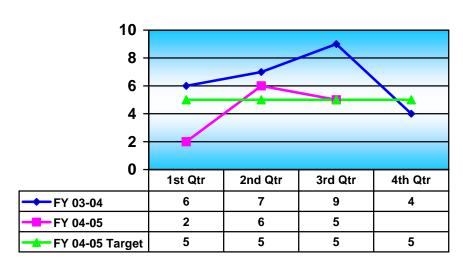
MAJOR PERFORMANCE INITIATVES

the number of routine and emergency repair work orders.

Describe Key Initiatives and Status

Continue facility renovations in accordance with the Department's Capital Improvement Program (CIP) with available capital funding sources.

Number of Facility Renovations

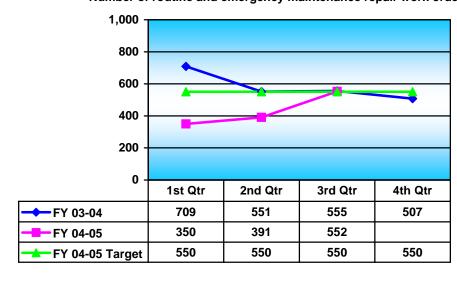


Check all that apply

__ Other- <u>Form 2,</u> Facility Maintenance

Continue developing schedules of programmed and lifecycle maintenance programs (as funding permits). Continue handling facility maintenance in three levels (1) Routine and Emergency Repairs, (2) Programmed Maintenance and (3) Lifecycle Maintenance. Reduce

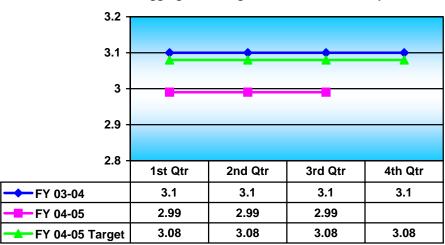
Number of routine and emergency maintenance repair work orders



Goal RC1-1

Continue conducting semi-annual grounds maintenance and custodial inspections at selected parks and facilities. Increase the number of parks and facilities inspected and improve the aggregate average score in facility inspections.

Aggregate Average Score of Facilities Inspections



Goal RC1-1

☐ Strategic Plan

☐ Business Plan

☐ Budgeted Priorities

☐ Customer Service

_ECC Project

_Workforce Dev.

_ Audit Response

_ Other- Form 2

Grounds Maintenance

(scale of 1 to 5; 1 = best and 5= worst)

Provide safety-training sessions to reduce the number of safety injuries.

Number of Safety Injuries 60 50 40 30 20 1st Qtr 2nd Qtr 3rd Qtr 4th Qtr 47 35 42 46 FY 03-04 27 44 49 FY 04-05 41 42 42 FY 04-05 Target 42

Goal RC1-1

Strategic Plan

Business Plan

Budgeted Priorities

Customer Service

ECC Project

Workforce Dev.

Audit Response

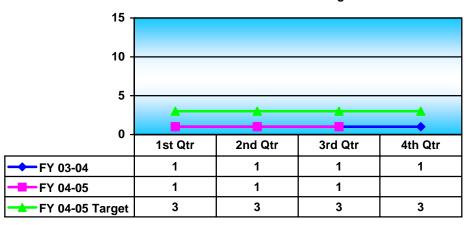
Other-Form 2,

Administration

Park Watch Program sites. This is a new program currently in the development stage.

Number of Park Watch Program Sites

Develop a comprehensive plan for improved security (Park Watch Program) and expand



Goal RC1-1

✓ Strategic Plan
✓ Business Plan
✓ Budgeted Priorities
✓ Customer Service
__ECC Project
__Workforce Dev.
__Audit Response

__ Other- <u>Form 2 –</u> Park Operations

Develop Security Lighting Program to increase the safety and security of all park patrons and improve emergency response to building security problems.

Number of Park Facilities Visited/Lighting Replaced 30 25 20 15 10 5 0 1st Qtr 2nd Qtr 3rd Qtr 4th Qtr 0 0 0 0 FY 03-04 10 12 23 FY 04-05 6 6 6 7 FY 04-05 Target

Goal RC1-1

✓ Strategic Plan
✓ Business Plan
✓ Budgeted Priorities
✓ Customer Service
__ECC Project

__Workforce Dev. __Audit Response

__Other – Form 2, Park Operations & Facilities Maint.

Expand existing Irrigation Program to improve response to emergency irrigation problems and to enable maintenance and repairs of existing irrigation systems. Number of Park Facilities Where Maintenance of Irrigation Systems was Performed 55 45 35 25 15 5 1st Qtr 2nd Qtr 3rd Qtr 4th Qtr 11 11 11 12 FY 03-04 10 32 FY 04-05 59 12 12 13 FY 04-05 Target 13

Goal RC1-1 ☐ Strategic Plan ☐ Business Plan ☐ Budgeted Priorities ☐ Customer Service _ECC Project _Workforce Dev. _Audit Response _ Other- Form 2, Facility Maintenance

Provide additional open space through land acquistion, joint-use property agreements and the approval of general park plans.

New Parks Acquired (acres) 15 10 5 0 3rd Qtr 4th Qtr 1st Qtr 2nd Qtr 0 0 0 6.6 FY 03-04 FY 04-05 0 0 0 2 2 3 FY 04-05 Target 3

Goal RC1-2

☑ Strategic Plan

☑ Business Plan

☑ Budgeted Priorities

☑ Customer Service

_ECC Project

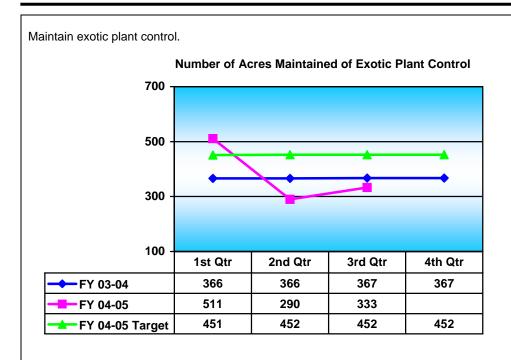
_Workforce Dev.

_Audit Response

_Other-Form 2,

Planning & Dev.

Goal RC1-2 Provide additional open space through land acquistion, joint-use property agreements and ✓ Strategic Plan the approval of general park plans. **Ø** Business Plan Number of Joint-Use Property Agreements With Dade County Public Schools **☑** Budgeted Priorities **☐** Customer Service __ECC Project __Workforce Dev. 6 __Audit Response __Other-Form 2, 3 Planning & Dev. 0 4th Qtr 1st Qtr 2nd Qtr 3rd Qtr 1 1 1 1 FY 03-04 2 FY 04-05 2 2 1 1 1 FY 04-05 Target 2 Goal RC1-2 Provide additional open space through land acquistion, joint-use property agreements and **■** Strategic Plan the approval of general park plans. **Ø** Business Plan Number of General Park Plan Approvals/Updates **☑** Budgeted Priorities ☑ Customer Service 9 __ECC Project __Workforce Dev. __Audit Response 6 __Other-<u>Form 2,</u> Planning & Dev. 3 0 1st Qtr 3rd Qtr 4th Qtr 2nd Qtr 0 5 FY 03-04 4 1 FY 04-05 3 1 0 2 2 3 FY 04-05 Target 3



Goal RC1-2

☑ Strategic Plan

☑ Business Plan

☑ Budgeted Priorities

☑ Customer Service

__ECC Project

__Workforce Dev.

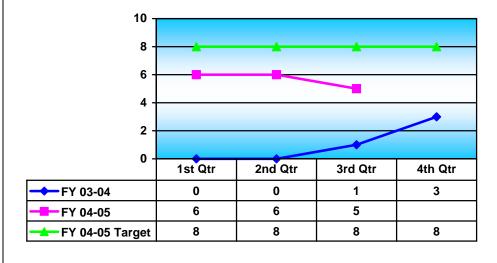
__Audit Response

__Other- Form 2

Grounds Maintenance

Develop an implementation schedule to negotiate and execute Programming Partnership Agreements.

Number of Programming Partnership Agreements



Goal RC1-3

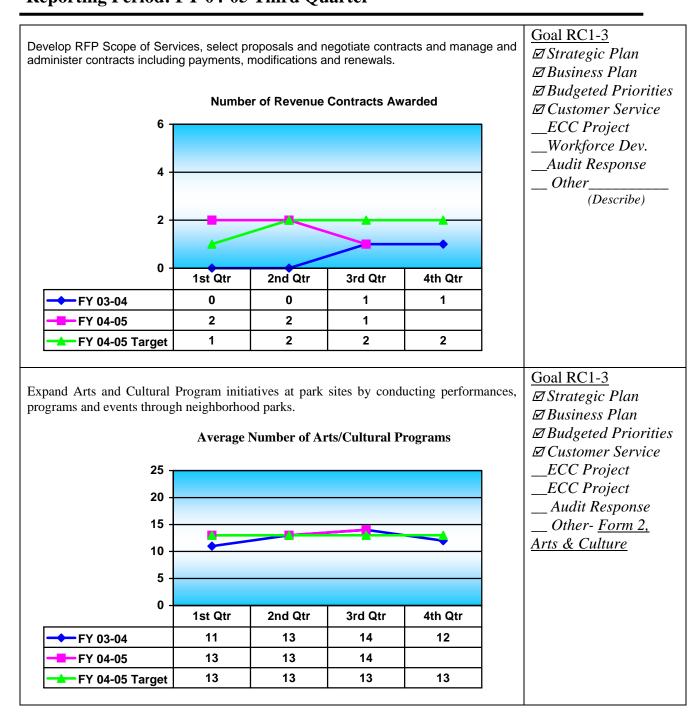
✓ Strategic Plan
✓ Business Plan
✓ Budgeted Priorities
✓ Customer Service

__ECC Project

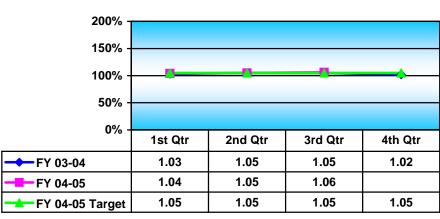
__Workforce Dev.

__Audit Response __ Other-<u>Form 2,</u>

Administration



Meet the minimum guarantee as required by the Memorandum of Understanding for all Marinas. In FY 2003-04, the marinas met the required minimum guarantee (\$2.2 million) and realized additional revenues of \$1,041,831. Marina Usage Rates (% Utilization)



Goal RC1-3

☑ Strategic Plan **Ø** Business Plan **☑** Budgeted Priorities **☐** Customer Service __ECC Project __ECC Project __ Audit Response __ Other-Form 2,

Manage and maximize golf course revenues. In FY 2003-04, golf courses continued to experience lower than projected revenues. Revenue loss is attributable to a decrease in the number of rounds that is consistent with the nation-wide trend. In addition, delays in opening the Country Club of Miami (CCM) also contributed to the lower revenues. The East Course of CCM opened 11/15/03 and the West Course opened in mid January 2004

for weekend use only. The West Course became fully operational effective May 30, 2004.

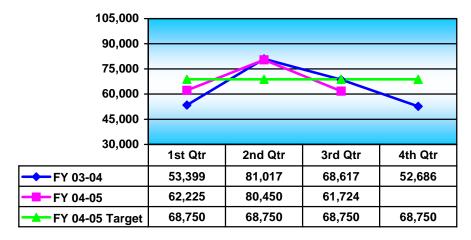
Goal RC1-3

Marinas

 ■ Strategic Plan **Ø** Business Plan **☑** Budgeted Priorities **☐** Customer Service __ECC Project ECC Project

__ Audit Response __ Other- <u>Form 2,</u> Golf

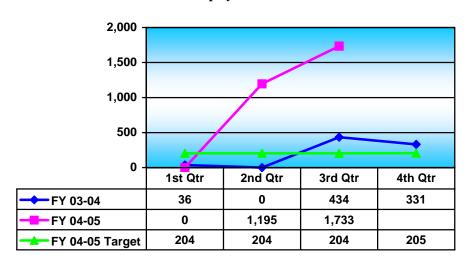
Golf Usage Rates (Rounds)



^{*} Starting in the first quarter of FY 04, revenue and rounds for CCM are included.

Increase the number of employees trained in customer service by providing quarterly training and development schedules to all staff, developing new training sessions and providing accessible training sessions in field locations.

Number of Employees Trained In Customer Service



^{*} During the 2nd quarter, the Department's Training Section was in the process of redeveloping training techniques to adhere to the County's mission on providing "Service Excellence". The 3rd quarter reflects the beginning of that training.

Goal RC1-4

Strategic Plan

Strategic Plan

Business Plan

Budgeted Priorities

Customer Service

ECC Project

Workforce Dev.

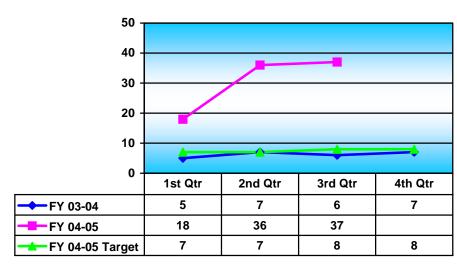
Audit Response

Other-Form 2,

Administration

Provide quality customer service in responding to constituent inquiries.

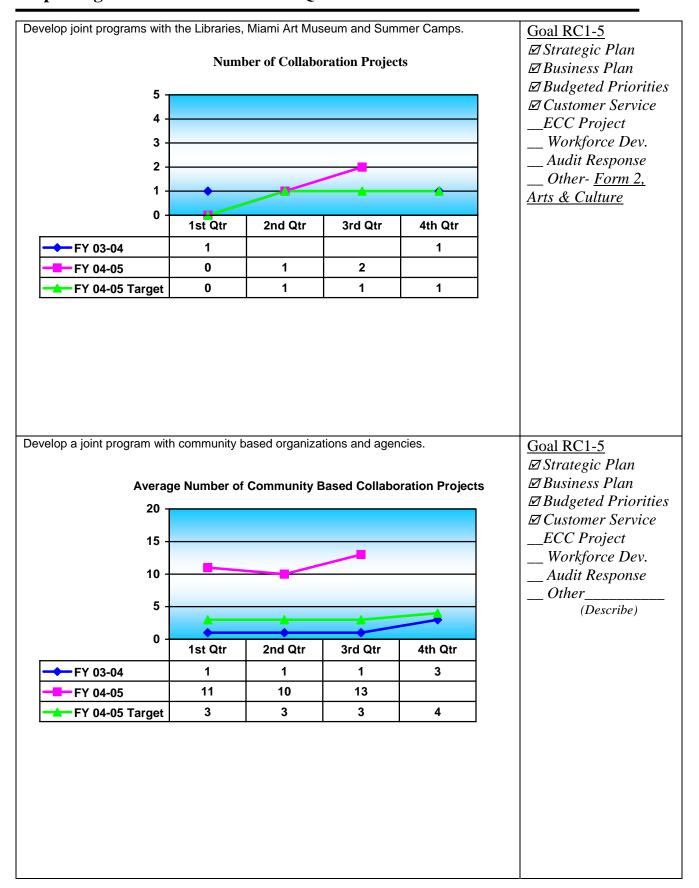
Number of Responses to Constituent Inquiries

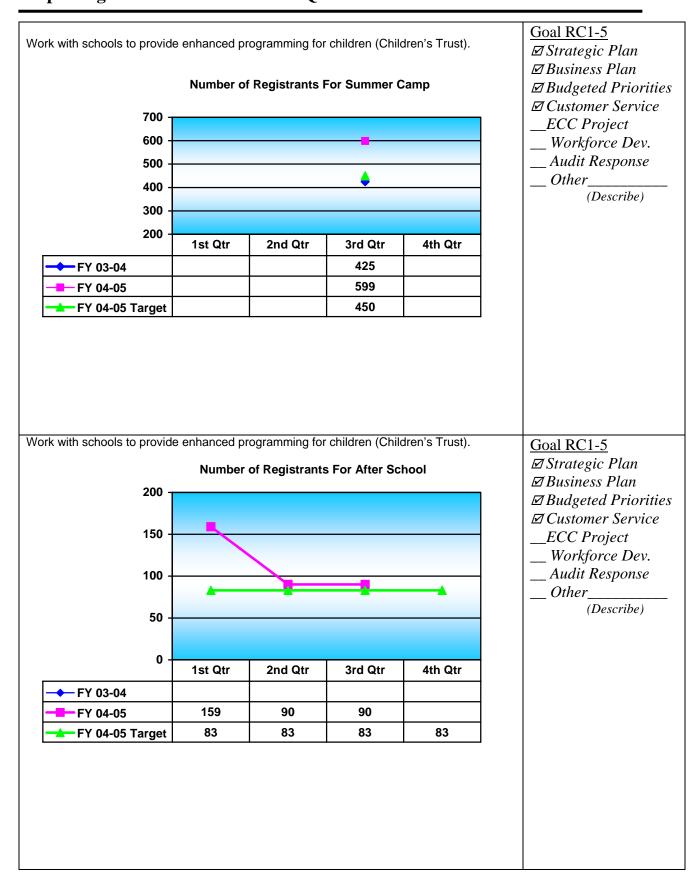


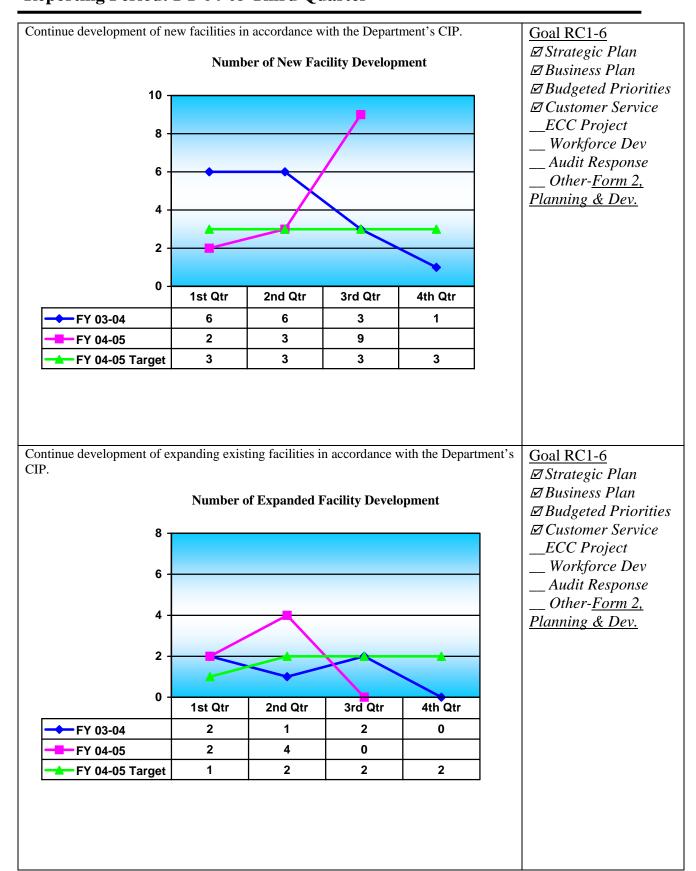
Goal RC1-4

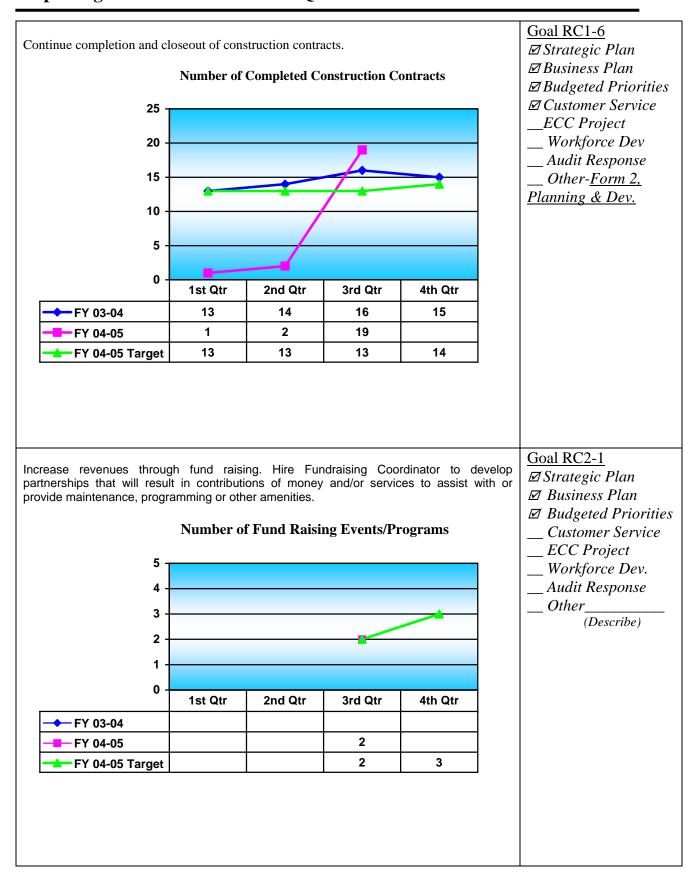
✓ Strategic Plan
✓ Business Plan
✓ Budgeted Priorities
✓ Customer Service
__ECC Project
✓ Workforce Dev.
__Audit Response
__Other-Form 2,

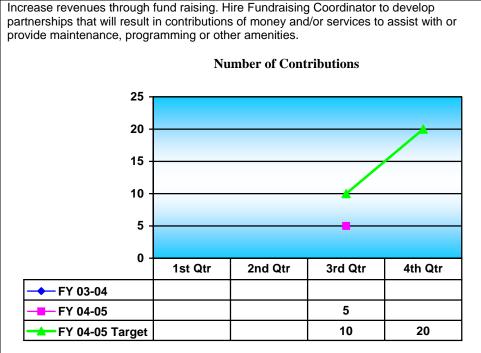
Planning & Dev.











Note: The Manager of Fundraising and Development was hired in the middle of the 3rd

Goal RC2-1

- ■ Strategic Plan
- **☑** Budgeted Priorities
- _ Customer Service
- __ ECC Project
- __ Workforce Dev.
- ___ Audit Response
- __ Audii Kes __ Other__

(Describe)

Increase the number of grant proposals submitted.

20

15

10

5

3rd Qtr

4th Qtr

Number of Grant Proposals Submitted

→FY 03-04	6	13	5	4
FY 04-05	7	9	8	
FY 04-05 Target	6	12	6	5

2nd Qtr

1st Qtr

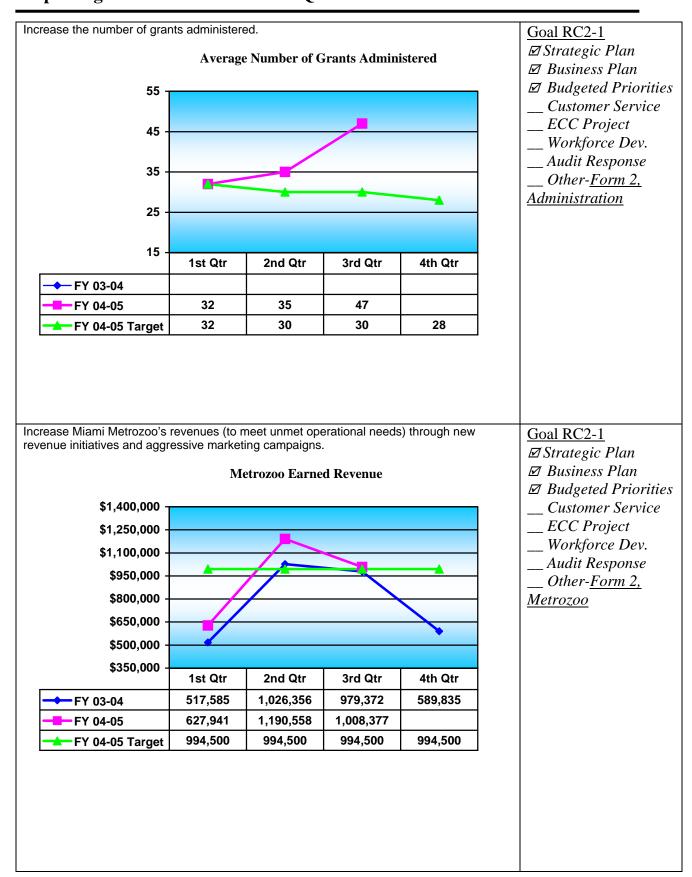
Goal RC2-1

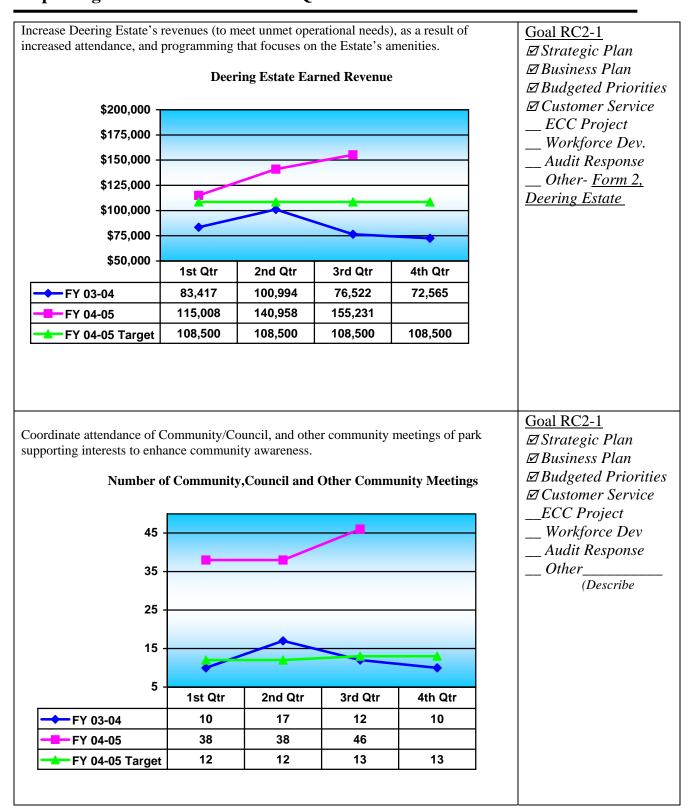
- ☑ Budgeted Priorities
- __ Customer Service
- __ ECC Project
- __ Workforce Dev.
- __ Audit Response
- __ Other-<u>Form 2,</u>

Administration

Revised: 08/03/05

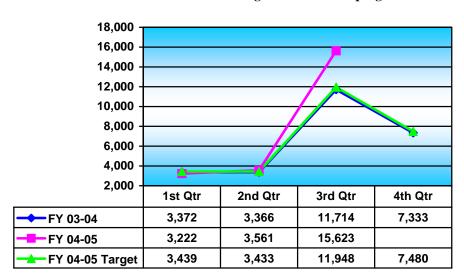
quarter.





Increase attendance in all recreational programs. Provide quality summer, after school, sports development, winter/spring camps, one-day camps, and learn to swim programming. Increase the level of participation for Senior Programs and in Walking Clubs. Expand participation in Eco-Adventures initiatives and programs.

Number of registrations for all programs*

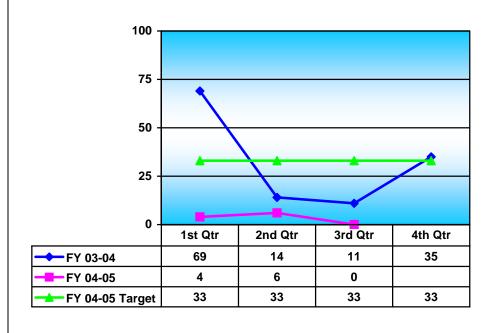


☑ Budgeted Priorities☑ Customer Service

- __ECC Project
- __ Workforce Dev
- __Audit Response
- __ Other <u>Form 2</u>, <u>Park Programming</u>

Increase the level of participation in Senior Programs.

Number of registrations for Senior Program



Goal RC3-1

☑ Strategic Plan ☑ Business Plan

■ Budgeted Priorities

■ Customer Service

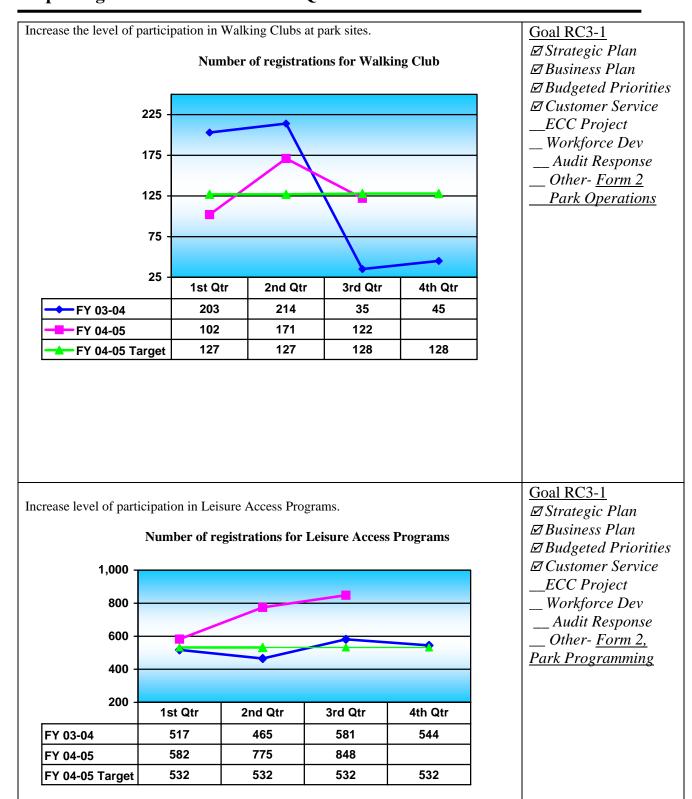
__ECC Project

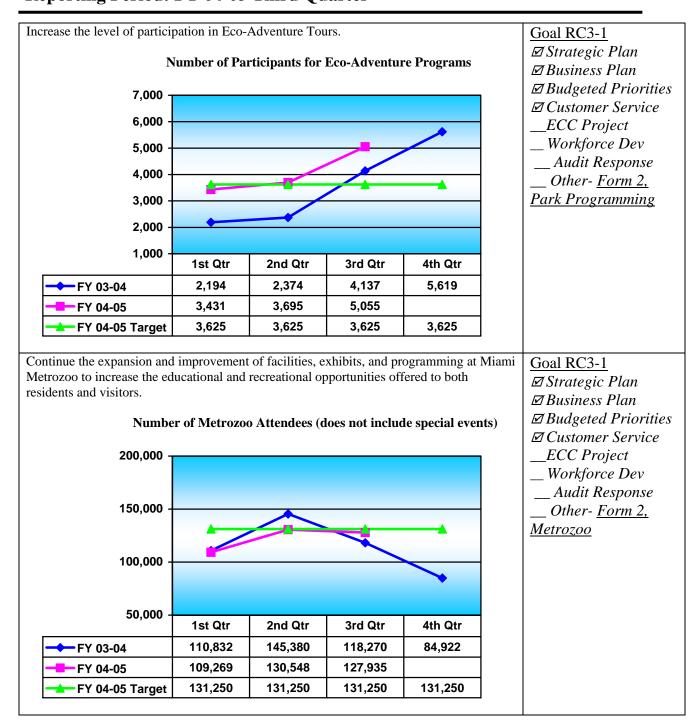
__ Workforce Dev

__Audit Response __Other- Form 2,

Park Programming

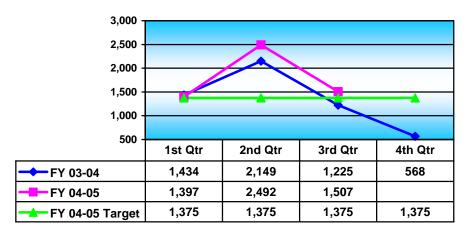
^{*}Registrations include after school, sports development, summer camp, seasonal camps, and one-day camps.





Continue expansion and improvement of facilities, exhibits, and programming at the Deering Estate to increase educational and recreational opportunities offered to both residents and visitors.

Number of Deering Estate Attendees (does not include special events)

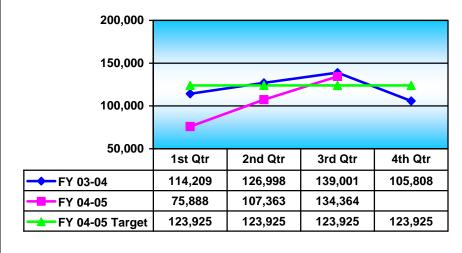


Goal RC3-1

✓ Strategic Plan
✓ Business Plan
✓ Budgeted Priorities
✓ Customer Service
__ECC Project
__Workforce Dev
__Audit Response
__Other-Form 2,
Deering Estate

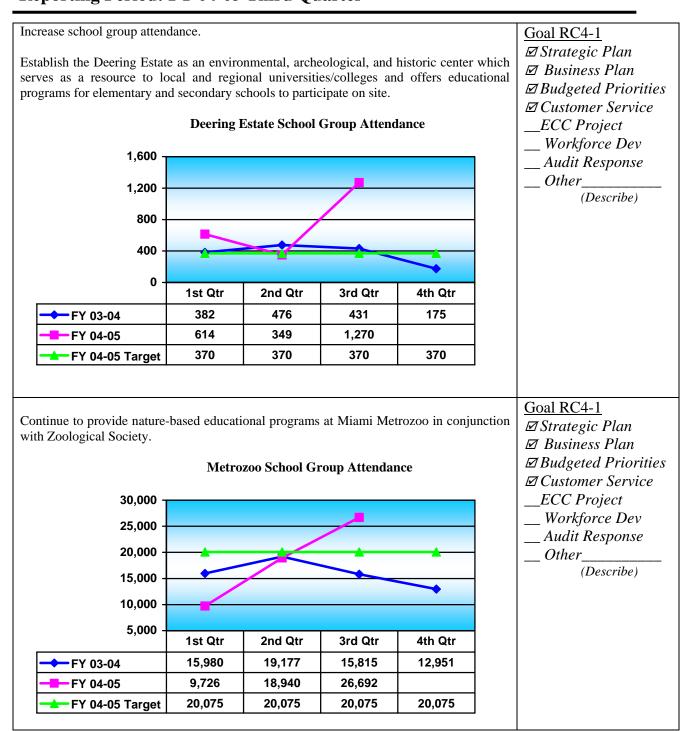
Expand and enhance websites to provide one stop access to cultural and recreational activities. Continue providing updated information and links on the Parks Web Site.

Monthly Total Number of Web Visitors



Goal RC3-1

- ☑ Strategic Plan
- **■** Business Plan
- **☑** Budgeted Priorities
- **☐** Customer Service
- __ECC Project
- __ Workforce Dev
- __ Audit Response
- __ Other-<u>Form 2,</u>
- Administration



Departmental Quarterly Performance Report Department Name: Park and Recreation

Reporting Period: FY 04-05 Third Quarter

PERSONNEL SUMMARY

A. Filled/Vacancy Report

	Filled as of	G .	Actual Number of Filled and Vacant positions at the end of each quarter							
NUMBER	September 30 of Prior	Current Year	Quarter 1		Quarter 2		Quarter 3		Quarter 4	
OF	Year	Budget	Filled	Vacant	Filled	Vacant	Filled	Vacant	Filled	Vacant
FULL-TIME POSITIONS*	1,130	1,206	1,107	109	1,115	101	1,104	112		

^{*} Public Safety Departments should report the sworn versus non-sworn personnel separately and Departments with significant part-time, temporary or seasonal help should report these separately.

Notes:

B. Key Vacancies

The high number of vacancies is mostly due to the level of attrition (7.6%), which obligates the Department to keep approximately 68 full-time positions vacant at all times.

C. Turnover Issues

The Parks Security unit experiences turnover whenever the Miami-Dade Police Department recruits for officers.

D. Skill/Hiring Issues

Certain positions are difficult to fill such as Zookeepers, Leisure Access Recreation Therapist 2 and Range Master and some specialist positions such as Recreational Specialist, Aquatics, and Naturalist. Positions for Park Security require extensive background check.

E. Part-time, Temporary and Seasonal Personnel

(Including the number of temporaries long-term with the Department)

The Department is monitoring closely the use of temporary personnel.

F. Other Issues

Actual number of filled and vacant positions includes 1,206 budgeted positions (1,206), and 10 approved overage positions, for a total of 1,216.

Employee Relations Department is implementing national background checks on all new hires, volunteers, contractual temporary help employees, umpires, scorekeepers, and all employees assigned to the Children's Trust Program.

Two positions will be transferred to the 311 Answer Center from Amelia Earhart Sports Complex (Concession Attendant) and Construction and Maintenance (Auto Equipment Operator). These positions will be reduced from the Department's Table of Organization, however, the cost of the positions will continue to be charged to the Department.

On April 11, 2005, the County Manager implemented a hiring freeze.

Revised: 08/03/05

Delivering Excellence Every Day

Reporting Period: FY 04-05 Third Quarter

FINANCIAL SUMMARY

(All Dollars in Thousands)

	13 III Thousands	CURRENT FISCAL YEAR						
			Quarter		Year-to-date			
	PRIOR YEAR Actual	Total Annual Budget (a)	Budget	Actual	Budget	Actual	\$ Variance	% of Annual Budget
Revenues*								J
Fund 040	82.421 (a)	85.425	21.356	8.376	64.068	21.000	(41.968)	-65.51%
Fund 125	9.849 (b)	10.696	2.674	1.008	8.022	2.827	(5.195)	-64.76%
Fund 900	2.409	3.875	0.969	.258	2.907	2.873	(.034)	-1.17%
Total	99.996	99.996	24.999	9.642	74.997	27.800	(47.197)	-62.93%
Expense**								
Fund 040	82.793	85.425	21.356	20.446	64.068	64.527	.459	.72%
Fund 125	9.848	10.696	2.674	2.620	8.022	7.954	(0.068)	-0.85%
Fund 900	2.476	3.875	0.969	0.940	2.907	2.357	(.550)	-18.92%
Total	95.117	99.996	24.999	24.006	74.997	74.838	(.159)	21%

^{*} Actual revenues do not include carryover amounts from FY 2002-03.

Equity in pooled cash (for proprietary funds only) (All Dollars in Thousands)

Fund/		Projected at Year-end as of				
Subfund	Prior Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
040/001	5.933	(10.179)	(25.080)	(38.764)		
040/002	.742	.488	.311	.294		
040/003	1.085	1.851	1.687	2.611		
040/005	0	(60.840)	(12.750)	.040		
125/126	(1.020)	(2.934)	(3.258)	(5.050)		
900/906	1.711	2.174	2.796	2.098		
Total	8.451	(8.600)	(23.544)	(38.771)		

Comments:

(Explain variances, discuss significant in-kind services, and provide status of aged receivables at 30-60-90-+ days and those scheduled for write-off, if applicable)

- (a) Includes \$696,000 year-end Budget Supplemental approved by BCC on February 2005 Includes a \$1.718 million mid-year Budget Amendment approved by BCC in June 2004
- (b) Includes \$1,191,000 year-end Budget Amendment approved by BCC on February 2005

^{**} Expenditures may be reported by activity as contained in your budget or may be reported by category (personnel, operating and capital).

Departmental Quarterly Performance Report Department Name: Park and Recreation

Reporting Period: FY 04-05 Third Quarter

STATEMENT OF PROJECTION AND OUTLOOK

The Department projects to be within authorized budgeted expenditures, but will not be able to meet the budgeted revenues.

Notes and Issues:

- The Department projects that the costs for the Tennis Tournament will exceed budget by \$452,200. The increase is due to additional costs related to the replacement of the air condition water tower cooler and the use of the Marine and Sewer road for general parking. Use of this road has resulted in increased costs for preparation of the road, police and security services, and transportation of patrons to the stadium.
- The Golf Division is projecting a revenue shortfall of \$523,000. The shortfall is mainly attributed to a negative variance of \$1 million at the County Club of Miami. The total number of rounds for FY 04-05 is budgeted at 275,000 and is projected to be at 256,000 by year end.
- In FY 04-05 Miami Metrozoo is anticipating to have a revenue shortfall of \$1.304 million and additional expenses of \$120,000 will result in a funding need of \$1.424 million. The revenue shortfall is due to the level of attendance. The additional expenses are due to unbudgeted personnel increases, a 3% COLA effective July 2005, \$25 supplemental pay for eligible non-bargaining employees, termination pay, and a two-step selective adjustment for fifty-three zookeepers and senior zookeepers.
- The Department continues to benefit from the success of the marinas under the Memorandum of Understanding (MOU). The amount paid as minimum guarantee has exceeded the projected amount for each of the last three fiscal years.
- Two full-time positions are being transferred this fiscal year to the 311 Answer Center. However, providing these positions will not reduce the department's need to have a position dedicated to respond to direct calls from the public. In addition, emphasis on the use of the web as the main vehicle for dissemination of information requires constant updating of the information available on the web.
- The Department continues to be active in pursuing funds from the Children's Trust to provide quality programs to elementary and middle school children and children with developmental and physical disabilities up to 18 years old. To-date, we have been awarded over \$1.4 million to provide after school and summer programs.
- The Department has pending issues with the City of Miami Gardens. We are waiting for reimbursement from the City for cost of repairs associated with a fire at Buccaneer Park; the City uses the facility under a permit to conduct business.

DEPARTMENT DIRECTOR REVIEW	
The Department Director has reviewed this report in presented including the statement of projection and	•
	Date
Signature – Department Director	

Revised: 08/03/05

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